

Comfort Seasons

from

BRIDEAU
SMARTER HEATING & COOLING



fall 2025



personally speaking



Mark Brideau Sr.

at your service — 24 hours a day, every day of the year

Dear Friends,

This time last year, we were getting ready to enter what turned out to be the

coldest, most unrelenting winter we've seen in quite some time. Our team really stepped up in freezing and often blustery conditions to ensure that our customers could stay warm and secure all season long.

And you'd better believe that we're ready to step up again, no matter what this winter throws our way.

According to Murphy's Law, if something can go wrong, it will... and usually at the worst time. That's certainly the case with home heating emergencies. When a furnace or boiler goes down during a snowstorm or single-digit temperatures, the fix can't wait for normal business hours or until the weather clears. And we won't wait either. We always have technicians and heating oil

and propane delivery staff on call to address emergency no-heat situations. Your family's comfort, safety and peace of mind are our top priorities. We want you to be confident that the Brideau Energy team will be there when emergencies arise—24 hours a day, 7 days a week, holidays included.

As we prepare for another winter, we hope you'll consider enrolling in or renewing your service plan so that you'll always get the fastest emergency service possible. (See article at right.)

And please know that our team is always here to talk to you about ways to get the best, most efficient and most reliable comfort now and all year round.

Warmly,

Mark Brideau Sr.

protect your heating system for less

Your home's heating equipment is a significant investment, both financially and in terms of its impact on your family's comfort and safety. Our customers appreciate the top-tier maintenance, fast repairs and savings that come with our service plan coverage. When you enroll in our affordable coverage, you get:

- ✓ An annual tune-up.
- ✓ Guaranteed after-hours service calls.
- ✓ No trip charges for service calls.
- ✓ 15% discounts on covered parts and labor.



Heating oil customers also love our **Tank Protection Plan**, which offers a tank-replacement warranty that will give you \$2,000 toward the cost of an upgrade in the event of a leaking oil tank. To learn more and enroll in these programs, please call our office or return the enclosed reply card.

WIN Chef-Recommended Cookware

Take your culinary skills to a high level! Enter our drawing to win a six-piece starter set of **HexClad** cookware, which combines the durability of stainless steel and the easy cleanup of nonstick. The sizes and designs of these skillets are based on the pan preferences of professional chefs around the world. **Three winners will be chosen!**

Read this newsletter and answer the questions at BrideauEnergy.com/contest to enter. All entries received by **11/21/25** with the correct answers will be entered into a drawing for the prize.

No purchase necessary. A purchase will not increase chance of winning. See contest website or enclosed card for details.

Relax More, Worry Less

We always have your best interests at heart! To reinforce this, we've shared tips for staying safe and comfortable while saving money. We hope this advice helps you to relax more—and worry less.

Stay with Someone You Trust

The heating season can be stressful at times. Our job is to keep you and your family warm and safe while eliminating any unnecessary worries.



For example, we accelerate our delivery schedule to fit in extra deliveries ahead of winter storms and put extra staff on duty to handle increased call volume. Of course, our fleet is winterized for the cold weather. And we always have plenty of heating fuel available for the cold months ahead.

And most importantly, **we are always on call** to dispatch a service technician to you at any time—24/7.

Not every heating oil company can provide true around-the-clock equipment service like this. We've built a reputation for being there for our customers time and again throughout our many years in business.

The fact is, some fly-by-night companies may try to attract customers by offering the latest “great deal.” But is that worth putting your comfort at risk when everything freezes over? Instead, stay with a company that you can feel completely confident about. Whatever your needs are this season, our team is ready to make your life a little easier—and less stressful.

Repair or Replace: Which Is Better?

If your heating oil boiler or furnace is 15-20 years old, consider replacing it soon. The performance and reliability of heating equipment typically deteriorates over time. Just like computers and smartphones, heating equipment technology becomes outdated as the years go by.

With better technology, a new high-efficiency heating oil system can often pay for itself within a relatively short period of time with the money you save each year on heating costs. After that, you can start adding up all your energy savings!

At minimum, a new system should help you **save up to 20% on your annual heating spending.** If you significantly improve your system efficiency, savings can be even higher. Your home will feel more comfortable, and you'll also save on repairs because you'll minimize the potential of a system breakdown, a common problem with old systems.

Please reach out to us to find out more about the many benefits of upgrading your heating system.

How Much Oil Will You Use Every Day?

Many factors affect your fuel use, including the weather, the size of your home, the quality of insulation in your home, the efficiency of your furnace or boiler and your family's heating preferences.

With that said, here are a couple of examples of how much oil you can expect to use each day:

- If the outdoor temperature averages about 32° over a 24-hour period, a typical 2,500-square-foot house will burn about six or seven gallons of heating oil per day.
- If the average temperature is 40° the next day, the same house will probably use a little under four gallons during that time.

If you're tired of worrying about how much oil you have left in your tank, please switch to our free automatic heating oil delivery service. We apply predictive algorithms based on the weather and your home's unique pattern of use so you can feel confident that you'll always have enough oil in your tank.

Safety Corner

You can feel better knowing that if your oil burner ever malfunctions, the safety devices in the unit will typically shut the furnace or boiler off.

Plus, you will usually see smoke coming out of your boiler or furnace as a clear warning sign. In contrast, a gas heating system usually does not produce a visual warning sign if there is a carbon monoxide (CO) problem.

However, this doesn't mean you shouldn't have CO detectors placed around your home.

That's because there are various other reasons for carbon monoxide leaks within a home, including:

- ✓ operating unvented appliances for long periods of time.
- ✓ backdrafts caused by pressure imbalances near the heating system.
- ✓ leaving a vehicle idling in an attached garage.
- ✓ running a gasoline-powered generator in a basement or attached garage.
- ✓ a blocked flue.

Please contact us if you have any safety concerns.



Get Your Hot Water Back

If it's taking longer to heat water, the water doesn't get as hot as it did before or you just keep running out of hot water, these are signs that you are ready for an upgrade.

Please speak with us about your options for oil-fired water heaters. After installing one, you will benefit from low-cost access to virtually unlimited amounts of hot water.

That's because new units “recovery rates” are as high as 120 gallons per hour. (Recovery rate measures how many gallons of water can be heated in an hour.)

This will give you plenty of hot water for the whole family—something that less efficient gas and electric water heaters usually cannot provide.



fantastic fall financing!

Is your home's heating or cooling equipment coming to the end of its service life?

We don't want you to delay getting a replacement system because of cost issues. That's why Brideau Energy has partnered with Watercress Financial to offer preferential financing options for your home comfort upgrade. Qualifying customers can receive these unbeatable terms:

- ✓ No interest for the first three months*
- ✓ Interest rates as low as 8.95%*



Need another good reason to act now? If you upgrade your HVAC equipment before the end of the year, you may qualify for up to **\$2,000** in home efficiency tax credits on your federal taxes. These federal tax credits will not be available after this year. To get started, contact us at **BrideauEnergy.com** or return the enclosed reply card.

*Terms and conditions apply. Call us or visit BrideauEnergy.com/equipment-service/rebates-financing/ for more details.

we've got your number — or do we?



In recent years, many customers have gotten rid of their landlines without updating their contact information. Others may have changed jobs, making their daytime numbers invalid. Do we have your correct contact info?

Before winter weather hits and emergencies arise, we may need to call or text you to confirm appointments and arrival times. Please make sure that your contact info is up to date. You can call us, visit our website, return the enclosed reply card, or update your profile in the My Account portal.



BRIDEAU

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Employee Snapshot: Dean Brideau

As Brideau Energy's sales manager, Dean Brideau

touches just about every aspect of our company. He's been with our team for three and a half years and currently oversees the team that sells and installs HVAC equipment and fuel tanks, as well as setting up new customers with fuel service. He also handles commercial sales of propane, heating oil and diesel. (Folks around here sometimes call him "Diesel Dean!")



DEAN BRIDEAU

Before coming to Brideau Energy, Dean was in produce sales and ran his own catering business for 20 years. Then, he decided to come here, to his cousins' fuel and energy business, to help grow our sales division.

Asked what makes Brideau different, he says, "We offer true 24/7 service, and that means the world if folks lose heat. Our team doesn't care if it's night or Christmas; we'll show up to make sure your heat is working."

Dean is big into sports and fitness. He coached baseball for many years, including his two sons' teams. Today, he spends his free time fishing at his place by the lake, working out and golfing.